

September 21, 2006

Erik Leonhardt  
Vice President  
TCS Group, Inc.  
15712 SW 41 Street, Ste. 11  
Davie, Florida 33331

RE: ConneCTec Telephone Installation

Dear Erik:

I wanted to thank you and the entire Team at TCS Group for the telephone installation and follow up training we had at our corporate office in Hollywood, Florida.

We dealt with many different vendors over the course of the last year when we relocated to a new office, and in many instances we were disappointed with the services we received. It almost seemed to all of us at TransMobile that "customer service" had pulled up the flag and left South Florida. We were pleasantly surprised, and grateful to still find a company in South Florida that promised what they said they would do, and followed through on that promise. TransMobile had many options to choose from since we were inundated when we evaluated various telephone vendors we received quotes from, but felt most comfortable with a company that was well-established, and actually took the time to help us through the process of making the best decision for our company. Melinda DeHoff was excellent at demonstrating the phone system we finally choose, and she was one of the primary reasons we chose ConneCTec to do business with. Our business is international, so making the right decision on a telephone system was a critical to the success of our company.

Once we moved forward with the purchase the entire process was well-coordinated, from the scheduling, installation, and the follow-up training we had. Special thanks to Patricia Fernandez and Jamie Monaco for the outstanding training they both gave our staff. The entire Team at ConneCTec was professional, knowledgeable, and took great care in installing our new telephone system while our business operated.

I would highly recommend the services of TCS/ConneCTec for any type or size telephone system. Please feel free to use me as a reference for any potential customers you have, I would be glad to let them know what a fantastic job everyone did!

Best Regards,



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